Duotone

IT & AUDIO-VISUAL TECHNOLOGY

GoTo

POWERING YOUR WORK-FROM-ANYWHERE WORLD.

VIDEO / PHONES / ROOMS / VIRTUAL EVENTS / MESSAGING

Recommended, Reviewed & Recognized by:

Gartner TrustRadius G2 CROWD FROST & SULLIVAN

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GoToConnect

A cloud phone system with extended features to enable meetings, messaging and integrations from one central tool.

CLOUD TELEPHONY

- Voice
- Support Center
- Domestic & International Calling

MEETINGS

- Audio Conference
- Video Conference
- Screen Sharing

COMMUNICATIONS

- Presence
- Fax
- Text

Plus, key integrations to support your business

Google, salesforce, DealerSocket, zendesk, REDTAIL, SOLUTIONREACH, Microsoft

Duotone IT & AUDIO-VISUAL TECHNOLOGY

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Awards & Recognition

Gartner

Magic Quadrant Challenger
UCaaS & Meeting solutions

Top Rated Award
VoIP, Web Conferencing & Webinar

G2 CROWD

Crowd Leader
VoIP, Video Conferencing & Webinar

FROST & SULLIVAN

Leading UCaaS Provider
GoToConnect

NPS Score: 68

Leading VoIP & UCaaS Market
Satisfaction & likelihood to recommend

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GoToConnect Plans

Everything from GoToConnect plus enhanced tools from our suite including Events, Security & Access—all from your GoTo partner.

Basic

Business phone system with Messaging & Basic Video

1-20 Seats

- Business phone system with advanced features and functionality
- Per-minute International and Toll-free calling
- Outlook & Gsuite integrations
- Up to 40-minute meetings with 4 participants
- Self-Service support

Standard

Cloud-based PBX with Voice, Video, & Messaging

Any size

- Business phone system with advanced features and functionality
- International calling to 50+ countries
- 1000 toll-free minutes included
- Popular CSM and Vertical-Specific integrations
- Unlimited meetings up to 150 participants
- 24/7 Customer Support

Premium

Standard + Support Center with premium features

Any size

- Business phone system with advanced features and functionality
- International calling to 50+ countries
- 5000 toll-free minutes included
- Popular + Premium integrations
- Unlimited meetings up to 250 participants
- Supports H.323 calling
- Robust Support Center solution for managing agents
- 24/7 Customer Support

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GoToConnect Work From Anywhere Bundles

Everything from GoToConnect plus enhanced tools from our suite including Events, Security & Access—all from your GoTo partner.

Standard+

Cloud-based PBX with Voice, Video, & Messaging

- Business phone system with advanced features and functionality
- Popular CSM and Vertical- Specific Integrations
- Messaging and Enhanced video conferencing
- Basic contact center tools
- Unlimited password management and multi factor authentication (MFA) with LastPass Teams
- Online events with GoToWebinar Lite
- Premium Onboarding + 24/7 support

Premium+

Standard + Support Center with premium features

- Business phone system with advanced features and functionality
- Popular + Premium integrations
- Robust Support Center solution for managing agents
- Unified SSO, (MFA), and unlimited password management with LastPass Enterprise
- Remote employee management and IT support on the go with GoToAssist
- Best-in-class events with GoToWebinar Pro
- Premium Onboarding + 24/7 support
- GoToRoom software license

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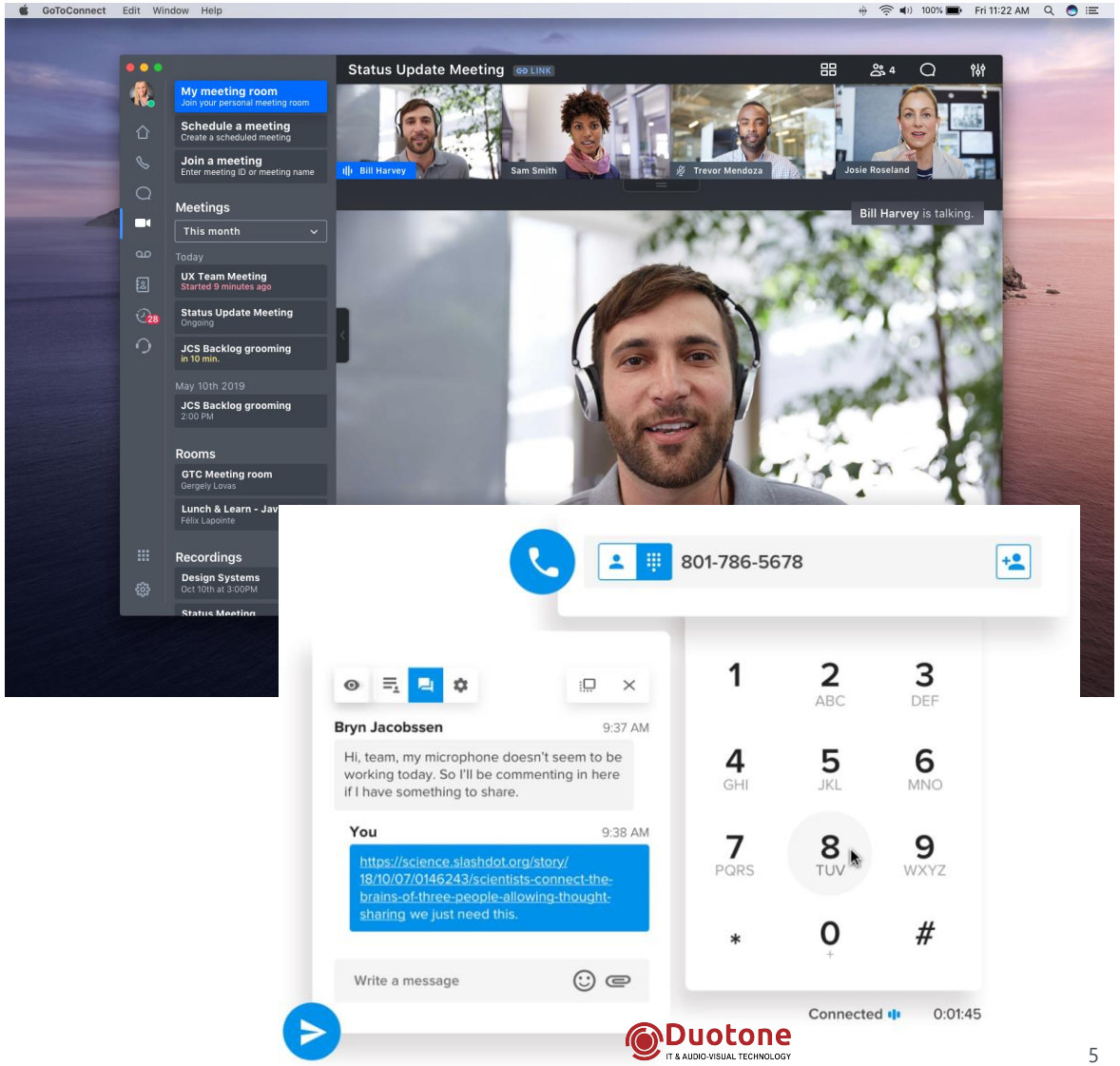
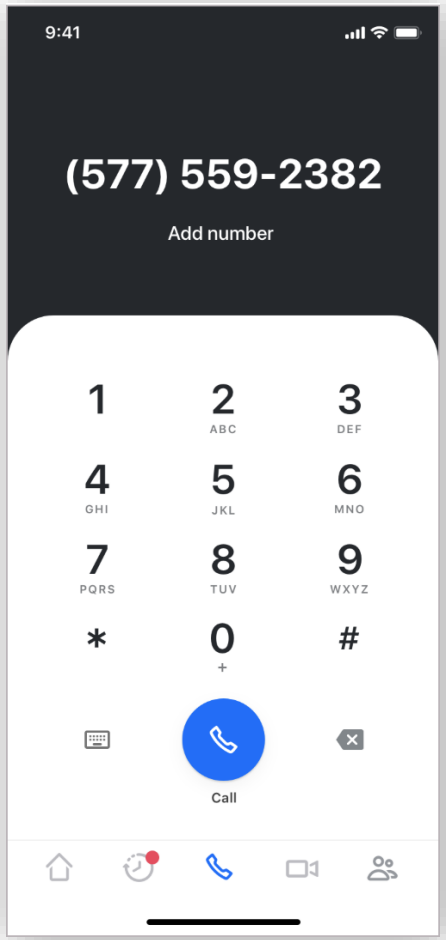
Desktop App

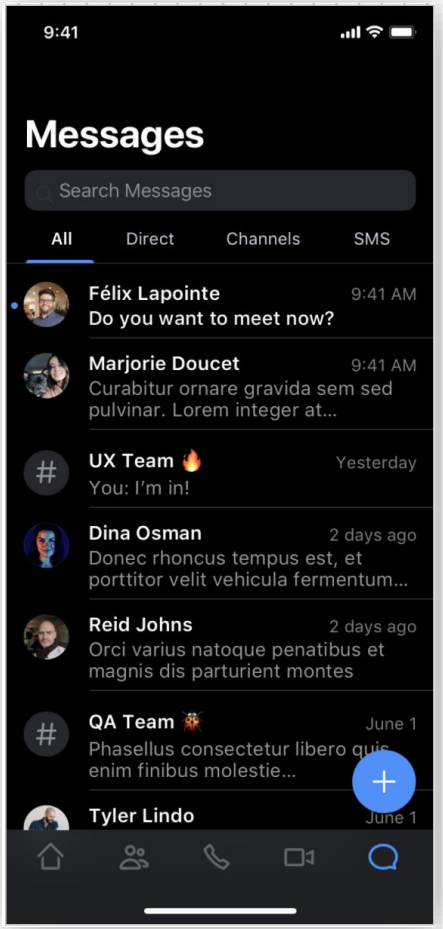
No additional hardware is required to run GoToConnect. Users have complete access to calls, meetings and more via their browser or via the desktop app.

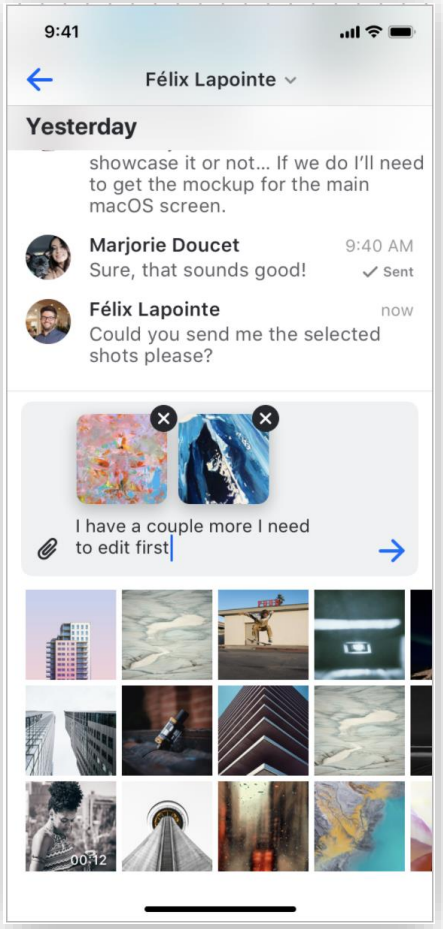


GoToConnect Mobile

Calls, Meetings, Text, and Chat In the Palm of Your Hand







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Companies of every size trust GoTo to power their new way of working

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GoToConnect Standard

A cloud phone system with extended features to enable meetings, messaging and integrations from one central tool.

CLOUD TELEPHONY

includes:

1000 Toll-Free Minutes per user

Premium Onboarding & Admin tools

24/7 Customer Support

MEETINGS

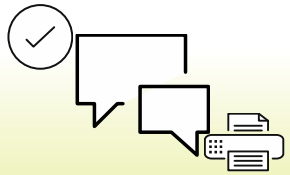
includes:

Up to 150 Participants

Conferencing, Screen Share, Recording

Transcriptions & more

COMMUNICATIONS



includes:

SMS/MMS

Team Messaging

Virtual Fax

Plus, key integrations to support your business

Microsoft Google salesforce singlewire InformaCast

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GoToConnect Premium

A cloud phone system with extended features to enable meetings, messaging, integrations and contact center functionality from one central tool.

CLOUD TELEPHONY

includes:

5000 Toll-Free Minutes per user

Premium Onboarding & Admin tools

24/7 Customer Support

MEETINGS

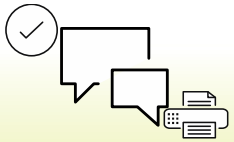
includes:

Up to 250 Participants

Conferencing, Screen Share, Recording

Transcriptions, H.323 & more

COMMUNICATIONS



includes:

SMS/MMS

Team Messaging

Virtual Fax

CONTACT CENTER

includes:

Supervisor Management Tools

Real-Time Analytics & Wall boards

Auto-Queue Callback IVR

Plus, key integrations to support your business

Microsoft Google salesforce singlewire InformaCast HubSpot

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GoToConnect

Standard+ Work From Anywhere Bundle

A fully integrated cloud business solution for phones, messaging, and video with Events and Security tools to support your business.

CLOUD TELEPHONY

includes:

1000 Toll-Free Minutes per user
Premium Onboarding & Admin tools
24/7 Customer Support

MEETINGS

includes:

Up to 150 Participants
Conferencing, Screen Share, Recording
Transcriptions & more

COMMUNICATIONS

includes:

SMS/MMS
Team Messaging
Virtual Fax

plus

Events

GoToWebinar

Lite version 1:10 ratio

Security

LastPass

Teams license for every user

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GoToConnect

Premium+ Work From Anywhere Bundle

A fully integrated cloud business solution for phones, messaging, and video with Events, Access and Security tools to support your business.

CLOUD TELEPHONY

includes:

1000 Toll-Free Minutes per user

Premium Onboarding & Admin tools

24/7 Customer Support

MEETINGS

includes:

Up to 150 Participants

Conferencing, Screen Share, Recording

Transcriptions & more

COMMUNICATIONS

includes:

SMS/MMS

Team Messaging

Virtual Fax

plus

Events

GoToWebinar

Pro version 1:10 ratio

Access

GoToAssist

Remote Support 1:10 ratio

Security

LastPass

Teams license for every user

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